Kanata Seniors Council's

Kanata Seniors Council's Wireless Internet Access Policy for Kanata Senior Centre Members

Dated 23rd July 2010

Kanata Senior's Centre Members must abide by the terms of this Kanata Seniors Council Wireless Internet Access Policy to use the Kanata Senior Council Wireless service.

Wireless Internet Access Policy for Kanata Seniors Centre Members

Wireless use agreement

Kanata Seniors Council (Council) is making the Internet available to Kanata Seniors' Centre (Centre) Members (Member) as an informational and educational source in support of our role at the Kanata Seniors' Centre.

Council provides free wireless access to the internet to all Centre Members who have completed the Council Wireless registration process. Wireless users must agree to abide by the Council Guidelines for Computer and internet use. It is the responsibility of the user to understand these policies and his/her obligation to refrain from inappropriate or illegal activities. Centre Members shall defend, indemnify, and hold the Kanata Seniors Council and its officers, employees, and agents harmless against all claims, actions, and judgments based on or arising out of the patrons' use of the Council wireless network. Centre Members are expected to respect intellectual property rights by making only authorized copies of copyrighted or licensed software or data residing on the Internet.

Centre Members who have completed the registration process will have internet only access. This will allow for web surfing, e-mail and other internet only related activities.

What is needed to access the wireless network

You should have a laptop, notebook or Wi-Fi enabled PDA (e.g. I-phone, I-Pad) with a charged battery and a standard wireless network interface card that is compatible with Wi-Fi standards 802.11a 802.11g and 802.11n. Most devices/laptops that have been purchased within the past three years should meet this requirement.

In addition, a Kanata Seniors Council wireless logon password is required, which is obtained once a Member completes the Council wireless registration process at the front desk. The front desk staff will keep the current active password, and the password will change from time to time.

When wireless access is available

It is the Council goal to provide wireless access during normal Centre operating hours. However, high demand, reliability of technology and other factors may affect the delivery of the service. For these reasons Council cannot guarantee the availability or reliability of the service. Wireless signal strength may vary in the building. Council cannot guarantee that the service will be available at any specific time, but will endeavor to provide during normal centre operating hours. The wireless network is not to be used as a permanent connection.

Printing using the wireless network

Printing is not available through our wireless network.

Help connecting to the wireless network

You are responsible for understanding how to configure your own equipment. There is no full time staff available to assist with setting up wireless internet on your computer

device. However one of the Centre Computer Training Volunteers will be happy to assist you. Paper instructions are available on how to log in. Please consult your device/laptop user's manual, or contact your hardware or software provider for any additional assistance. Council does not guarantee that all devices will be compatible with the Council wireless Internet service.

Wireless network security

Communication over a wireless network is not secure. Council assumes no responsibility for the safety of your equipment or data while using the wireless network.

Council highly recommends that all laptops or wireless devices have up-to-date anti-virus software, spy ware protection, and a personal firewall installed while utilizing the Council wireless network. Users are cautioned that, because security in an electronic environment such as the Internet cannot be guaranteed, all transactions, files, and communication are vulnerable to unauthorized access and use and therefore should be considered public.

Responsibility for, and any restriction of a child's use of the Internet rests solely on his or her parents or legal guardians.

Council assumes no responsibility for any damages, direct or indirect, arising from its connections to the Internet. Council makes no guarantee, either expressed or implied, with respect to the quality or content of the information available on the Internet. Not all the information available via the Internet is accurate, current or complete. Users are encouraged to be good information consumers by evaluating the validity of information accessed via the Internet.

Kanata Seniors' Members are cautioned that ideas, points of view and images can be found on the Internet that may be controversial, divergent and/or inflammatory. By providing access, Council neither endorses nor sanctions the content or point of view of any of the information or commentary that may be found on the Internet.

The Internet offers access to a wealth of information on the World Wide Web that can be personally, professionally and culturally enriching. The Internet is a vast and unregulated information network. Because of this and the fact that access points on the Internet can and do change often, rapidly and unpredictably, Council cannot protect individuals from information and images which they might find offensive or disturbing.

Council personnel do not monitor or supervise Internet access, except for the bandwidth used and for unauthorized access. However, Council reserves the right to ask individuals to discontinue the display of information and images, or audio content that cause a disruption in Centre areas. Council reserves the right to prevent access to unauthorized users.

The user assumes all responsibility for the use of the Council wireless network. Council is not responsible for any alterations of or interference with a laptop's configuration or

operation or data files resulting from connection to the wireless network. Council is not liable for the consequences of wireless network use in any way, including the transmission of computer viruses, loss of data or e-mail, or any harm resulting from the use of an unsecured server. Council is not liable for the loss or compromise of any confidential or sensitive, or any other information, and for any and all damages resulting from that loss or compromise. In addition, Council assumes no responsibility for damage, theft, or loss of any kind to a user's equipment, software, data files, or other personal property brought into or used at the Kanata Seniors' Centre.

Using power outlets

Available power outlets may be used wherever the cord does not present a tripping hazard or block access for Members or staff. Chairs or tables are not to be moved to electrical outlets. It is recommended that you charge your battery before coming to the Centre.

Headphones

Please only access Internet applications like Skype with sound using your own headphones.

Bandwidth

The Council reserves the right to limit bandwidth on a per laptop or computer connection basis on the wireless network. This will ensure network reliability, and fair sharing of network resources for all computer users. Excessive use of bandwidth by any individual may result in being denied access to the wireless network.