

Kanata Seniors Council Wireless Internet Hotspot Setup and Logon Instructions

Easy 4-Step instructions to Use Our Free Wireless Hotspot at the Kanata Seniors' Centre

1. Connect to "KSCMember" (Kanata Seniors Council wireless network).

*Make sure your Laptop wireless service is turned on. Your laptop might connect to the Kanata Seniors Council Wireless Network automatically or it may give you a pop-up window at the bottom or top of your screen asking you to click on it to connect, and then asking you for a login or SSID. Once you have located the wireless network called **KSCMember** double click on the name to connect. Or you may need to start up your laptop's wireless network card software and it should guide you through the process of connecting to **KSCMember**. It is a security-enabled wireless Internet network.*

2. Enter your Password (obtained from the Kanata Seniors' Centre front desk to Centre members who have completed the Kanata Seniors Council Wireless registration process).

*Enter password into password box and again in confirmation box below. If you are asked to remember password select "Yes". Note **password obtained from Centre front desk** is case sensitive. (I.e. type exactly with upper and lower case as shown)*

3. Connect to the Internet!

Click on the icon for the software that you use to go on the Internet.(e.g Internet Explorer) and you should now go to your normal home page.

4. Enjoy the Internet!

*Next time you connect when in the Centre you should automatically connect to the internet, using the **KSCMember** wireless service unless your Wi-Fi laptop/device is not in range. You should see at least one green bar on the wireless signal strength graph on your laptop for a reliable connection. Moving the device/laptop around the Centre will show signal strength changes depending on location. Your Wi-Fi laptop should work in all rooms and lobby in the Centre from the boardroom up to and including the Coffee Shoppe area and Lounge.*

  **Please see Page 2 for more information!**

FAQs! (*Frequently asked questions*)

Q: Is this really free for me?

A: Yes after Wireless registration is completed at the front desk and you have received the login password for the **KSCMember** wireless network!

Q: What areas are included in the wireless coverage?

A: While it can vary depending on your device and time of day, generally most indoor areas in the Centre from the boardroom to the Coffee Shoppe.

Q: Can I access printers in the Centre computer room from my wireless laptop?

A: No. Wireless internet for Members is internet access only. Email, Text Messaging, Web surfing and Skype phone calls should also work okay. Multiple Members can use the Wireless service at the same time.

Q: Is there technical support available for Centre wireless users?

A: Because this is a free service, we do not have full time technical support available nor public printing. Please ask a computer volunteer who may be able to help you.

Q: Am I guaranteed privacy when using your public wireless Internet?

A: No. Wireless connections are less secure than wired connections. You are advised not to use wireless to transmit confidential information such as unencrypted passwords, credit card numbers, financial records, or any other personal, private, or sensitive information. We do not provide encryption.

Q: Does your Internet connection protect me from viruses?

A: No. While the Internet is a wonderful resource, there are some people who use it for malicious purposes to spread viruses, spyware, and malware. We highly recommend that you run anti-virus and security software on your device/laptop and keep your software up-to-date to reduce your risk.

Q: Do you use content filtering software?

A: No. Centre wireless users are responsible for adhering to relevant portions of the Kanata Senior Council Computer and Wireless Policies.

Q: Is the Centre wireless Internet connection guaranteed to work?

A: No. We are proud to provide a reliable wireless network, but we can not guarantee that it will work with all equipment and there may be unexpected outage times. We apologize for any inconvenience.

Q: Is wireless technology a health risk?

A: We are not aware of definitive studies that have found wireless Internet access to pose a health risk, but users are advised to make their own health decisions and to discontinue use if they feel it is a risk.

Q: Can I use the Centre wireless Internet for whatever I want?

A: No. Wireless users are individually responsible for adhering to Federal, Provincial, and local regulations, laws, and copyright. We may refuse wireless access to users who violate laws, regulations, KSC Wireless Internet Access Policy, or to any users' whose activity disrupts the wireless network or is an inappropriate behavior in this facility or its grounds. We are not liable for misuse of the wireless connection.

Q: I need more help?

A: Please book a lesson with a Centre computer instructor who will help you.